

Privacy Policy

1. Privacy Notice

Effective Date: 17/01/2024

Last Updated: 05/02/2025

Welcome to www.creatinglightbulbmoments.com ("we," "our," or "us"). Your privacy is important to us. This Privacy Notice explains how we collect, use, and protect your personal information in compliance with the General Data Protection Regulation (GDPR) and Irish data protection laws.

1. Who We Are

Business Name: Lightbulb Moments - T/A Creating Lightbulb Moments

Website: www.creatinglightbulbmoments.com

Contact Email: saml@creatinglightbulbmoments.com

Data Protection Officer (if applicable): Samantha Lancashir

2. What Personal Data We Collect and Why

We may collect the following types of personal data:

Legal Basis for Processing Data:

We process personal data based on:

- ✓ Consent (when you provide your details)
- ✓ Contractual Obligation (to fulfill orders/services)
- ✓ Legitimate Interests (e.g., security, analytics)

3. How We Collect Your Data

We collect personal data when you:

- Fill out forms on our website
- Subscribe to our newsletter
- Purchase products/services
- Contact us via email or phone
- Use cookies (see our Cookie Policy)

4. Who We Share Your Data With

We do not sell or rent personal data. However, we may share data with:

- ✓ Service providers (e.g., payment processors, website hosting, analytics)
- ✓ Legal authorities (if required by law)

5. How Long We Keep Your Data

We retain personal data only as long as necessary to fulfill the purposes stated above. Users may request data deletion at any time.

6. Your Rights Under GDPR

Under GDPR, you have the right to:

- ✓ Access your data
- ✓ Request correction or deletion
- ✓ Withdraw consent
- ✓ Object to processing
- ✓ Request data portability

To exercise these rights, contact us at accounts@creatinglightbulbmoments.com

7. Security Measures

We take appropriate security measures to protect personal data, including encryption, secure servers, and access controls.

8. Cookies & Tracking

We use cookies to improve user experience. By using our website, you consent to our use of cookies. See our Cookie Policy for details

9. Changes to This Privacy Notice

We may update this Privacy Notice from time to time. Please review it periodically

10. Contact Us

If you have any questions about this Privacy Notice, contact:

Lightbulb Moments (T/A Creating Lightbulb Moments)

Samantha Lancashire

email: saml@creatinglightbulbmoments.com

www.creatinglightbulbmoments.com

Policy Review

This policy is reviewed annually to ensure compliance with CPD accreditation standards and best practices.

For any queries regarding this policy, please contact Samantha Lancashire, CEO.